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**FAX NO** : (703) 872-9306  
**TO** : Commissioner for Patents  
Mail Stop: Amendment  
**FROM** : Michael J. Marcin  
**DATE** : January 12, 2005  
**SUBJECT** : Response to Office Action  
Serial No. 09/738,786

**NUMBER OF PAGES INCLUDING COVER : 8**

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**MESSAGE:**

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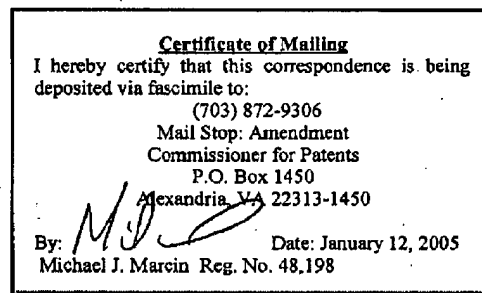
[40101/01101]

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Inventor(s) : Kevin McCOMBE et al.  
Serial No. : 09/738,786  
Filing Date : December 15, 2000  
For : SYSTEM AND METHOD FOR MANAGING CLIENT  
PROCESSES  
Group Art Unit : 2155  
Examiner : Bharat Barot

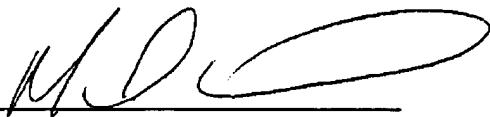
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**TRANSMITTAL**

Transmitted herewith please find a Response to the Office Action dated October 13, 2004. No fees are believed to be required. However, the Commissioner is hereby authorized to charge the **Deposit Account of Fay Kaplun & Marciniak, LLP No. 50-1492** any additional required fees. A copy of this paper is enclosed for that purpose.

Dated: January 12, 2005

By:   
Michael J. Marciniak (Reg. No. 48,198)

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**RESPONSE**

In response to the Office Action dated October 13, 2004, Applicants hereby submit the following remarks.